IN THE UNITED STATES PATENT AND TRADEMARK OFFICE 2.7.02

In re patent application of

Harper et al.

Serial No.: 09/929,143

Filing Date:

August 15, 2001

Attorney Docket No.: YOR920010067US1

Group Art Unit: 2857

Examiner: Not Yet Assigned

For: METHOD AND SYSTEM FOR PROACTIVELY REDUCING THE OUTAGE TIME

JAN 1 0 2002

OF A COMPUTER SYSTEM

Assistant Commissioner of Patents Washington, D.C. 20231

APPOINTMENT OF ASSOCIATE ATTORNEY

Sir:

The undersigned attorney, who has been appointed as an attorney in the Combined Declaration and Power of Attorney for the above-identified application, hereby appoints Sean M. McGinn (Reg. No. 34, 386) of McGinn & Gibb, PLLC, 8321 Old Courthouse Road, Suite 200, Vienna, Virginia 22182-3817 [telephone number (703) 761-4100] her associate attorney to prosecute said application and to transact all business in the United States Patent and Trademark Office connected therewith.

Please direct all official communications to:

McGinn & Gibb, PLLC 8321 Old Courthouse Road; Suite 200 Vienna, Virginia 22182-3817 (703) 761-4100

Customer No.: 21254

Respectfully submitted,

Gail H. Zarick, Esq. Registration No. 43,303

IBM Corporation
Intellectual Property Law
P.O. Box 218
Yorktown Heights, NY 10598

TO 2300 PARE ROOM